

W-20475A-12-0143



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2012 - 103519

Date: 5/1/2012

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Michael A. & Dawn R. Kludt

Account Name:      Michael A. & Dawn R. Kludt

Home

Street:

Work:

City:      Show Low

CBR:

State:      AZ      Zip: 85902

is:

Utility Company:      Watco, Inc. \*\*Silver Well Service Corporation

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-20475A-12-0143

Re: W-20475A-12-0143

As a more than 10 year customer of Watco, Inc., I would like to address my concern over the proposed 74% rate increase in our water supply rates. While I understand there has been an overall increase in expenses I don't believe it is the responsibility of existing customers to pay for the expansion of Watco's business. There is a new development going in adjacent to our property where they have proposed more than 400 new lots and are in the process of expanding their services to those "proposed" new customers. To be covered in the future by those new property owners. Not the existing customers. There has been no new services or improvements made to our existing water services.

I am reasonable, I suggest splitting the difference, raising existing customer's rates by 35%, if necessary, and letting the developers cover the rest. They are more likely to recover the expenses of their investment where we existing customers never will.

Thank you for the opportunity to address my concerns.

Michael A. and Dawn R. Kludt

Show Low AZ 85902

\*End of Complaint\*

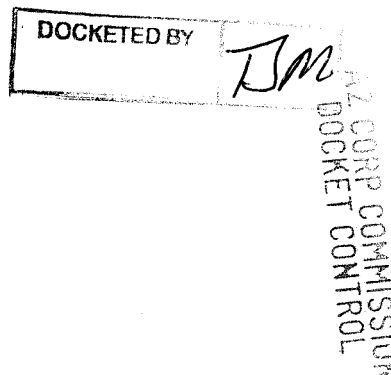
Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

MAY 02 2012



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RECEIVED

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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5/01/12

Emailed to Phoenix ACC office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 5/1/2012

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